

Instructor Background And Information Form

Thank you for filling out this form.

Presentation Title: Drinking Wa	ter Regulations		
	asillas, Claire Miller Title: Rural Development Specialist		
Employer: RCAC	Address: 3120 Freeboard Dr, Suite 201 State: CA Zip: 95691 Phone: 602-619-6304/509-818-2608		
City: West Sacramento	State: CA	95691 ip:	Phone: 602-619-6304/509-818-2608
Summary of Lesson content:	nree sessions covering DW re	egulations: Se	ession 1: Determine what regulations apply, how
to ensure compliance. Session	n 2: Develop & implement sar	mple plan & co	omply w/monitoring requirements.
Session 3: Public Notification F	Requirements, preparing CCF	?	
Please be sure the resume inc Use the reverse side of this for	ludes all requested information if more room is needed to f	n. Qualificatio fully answer th	
Primary Knowledge/Skills/Abili	ies related to presentation:	ee attached	
Professional Registration/Certi	ication:		
Related papers/instruction you	have presented:		
Title:	Date:	Event:	
Title	Date:	Event:	
Professional Organizations/Act	ivities:		Date:
			Date:
Course sponsor: RCAC/EFC R	egion 10		
A	UBlantor RCAC,	PETER:10	Date: 9 15 2020
DO NOT WRITE BELOW THIS LI	NE	00 40 40 117 107 EU	
Date Evaluated:	By:		Approved: Yes No
Return Completed Form To: C	ESAC CEU COMMITTEE	Email: info@o	esac.org

P.O. Box 577 Canby, OR 97013-0577

Phone: 503-698-6486



Mario Casillas Rural Development Specialist

Phoenix, AZ

Skills

- CWA, SDWA, and NPDES regulations compliance inspections
- Community advocacy
- LEAN/Six Sigma
- Process improvement/optimization
- Public speaking
- Relationship building
- Sample plan development
- One-on-one and group training

Experience

Mr. Casillas joined RCAC in February 2020. He provides technical, managerial, and financial (TMF) assistance to small disadvantaged community water and wastewater systems so that they can operate sustainably and deliver quality services to the communities served. Mr. Casillas works closely with rural residents and local leaders to assist them in the development and management of water, wastewater, or solid waste systems, and prepares and delivers classroom and individual trainings as needed to build the capacity of local partners.

Before joining RCAC, Mr. Casillas spent seven years in the Water Quality Division of Arizona's Department of Environmental Quality (ADEQ). As a rules specialist, he helped public water systems (PWS) with their monitoring and reporting requirements. In 2015 he moved into the inspection and compliance unit and performed hundreds of inspections to ensure compliance with the SDWA, AZPDES, and some APP. Subsequently, his work focused on standardizing the inspection process, developing tools to assist PWS with their compliance requirements, and developing and conducting trainings.

Education & Certifications

- Associate of Arts, Liberal Studies, Chandler/Gilbert Community College
- Bachelor of Science, Environmental Science, Northern Arizona University
- Arizona Grade I Drinking Water Distribution Operator certification, 2013
- Arizona Grade I Wastewater Collections Operator certification, 2014
- Arizona Grade II Drinking Water Treatment Operator certification, 2014

Professional Affiliations

Arizona Water Association



Claire Miller Rural Development Specialist – Environmental

Spokane, Washington

Skills

- Needs assessments
- Technical assistance and training
- Rate studies
- Technical, Managerial, and Financial assessments
- Research and expertise on government regulations and policies
- Work plan management
- Income surveys

Experience

Claire Miller joined RCAC in 2018. She provides training and technical assistance to rural communities on water and wastewater system management and funding sources and opportunities. Ms. Miller conducts outreach and networking at local, state, and regional levels where she coordinates rural development networks and coordinates with state and federal agencies. She also conducts Technical, Managerial, and Financial (TMF) assessments, income surveys, rate studies, and other technical and needs assessments.

Before joining RCAC, Ms. Miller was an associate planner for the Washington State Department of Commerce in the Military and Community Compatibility Program where she developed relationships between Department of Defense entities and local planning bodies, including land-use officials, emergency response planners and officials, utility districts, state agencies, metropolitan planning organizations, ports, and regional planning organizations. She also identified and encouraged links between compatibility planning and funding, and other programs within the department, such as energy efficiency programs, school siting studies, and water banking efforts.

Education

Master of Urban and Regional Planning - Eastern Washington University, Spokane, WA Bachelor of Arts in History - Western Washington University, Bellingham, WA

Professional Affiliations

American Planning Association